Our average service rating Is:

BELL

ROBERT BELL & COMPANY

on Feefo

*Based on over 100 reviews in 2021*

*“Extremely customer focused, and excellent service In all respects”*

feefo

# CLIENT TESTIMONIALS

**Excellent estate agent**
*"We would recommend Robert Bell to anyone who wants to sell their house. They made the whole process of selling pain free. Jill always gave us regular updates which made our life's easier. They are extremely customer focused which was a lovely experience. We would use them again if we were to ever sell."*
Mr & Mrs Potton

**Very helpful and kept me informed of progress**
*"I would recommend them."*
Mrs Drayton & Mr Hodson

**Excellent service**
*"As buyers our experience with Robert Bell & Co has been super. The staff were friendly and approachable, communication was excellent, often with updates and for helping with any queries we had. Special thanks to Fran and Amy, they were fantastic from start to finish! Also the 'home move' box we were given when collecting the keys was a lovely surprise and filled with lots of lovely goodies."*
S.Williams

**Great Service**
*"Kept me well informed of proceeding sale- polite and jolly, nothing too much trouble."*
Mrs Watson

**We don't believe another seller would have come close to the service provided**
*"Robert Bell's know the market and were well placed to recommend an appropriate selling price and find a suitable buyer for this unique property. They recommended holding the price and were correct in their forecasting. A personal service tailored to our needs. We don't believe that another seller would have come close to the service provided. We would highly recommend them in future"*
A Recent Customer

## REGULAR EMAIL NEWSLETTERS

**HEADLINED EACH TIME BY A MARKET UPDATE FROM OUR SALES DIRECTOR, TONY WING**

**A 5 Star company**
*"Excellent service and staff always keeping us updated and very helpful with any queries. We would highly recommend the great team at Horncastle. Definitely a 5 Star company. Keep up the good work!"*
Mr Hodge

**First class**
*"From start to finish always had excellent service, lovely ladies in the office, always very polite, and certainly knew their stuff. Would not hesitate to recommend or use again."*
Mr & Mrs Riley

**Great job Robert Bell & Co, Fantastic team to work with!**
*"Professional and well experienced, Plus extremely efficient!"*
Mr Holdsworth

**"As buyers our experience with Robert Bell & Co has been super. The staff were friendly and approachable, communication was excellent."**

*"Friendly and helpful service keeping us fully informed throughout the buying process"*
Mr & Mrs Baker

**Fantastic service**
*"Our negotiator from Robert and Bell was excellent - responded to all queries very quickly and went above and beyond to make sure our purchase happened as quickly as possible. Robert and Bell were the company we trusted the most during the whole process."*
Ms McAfee

*"Superb job by Bell's, quick sale and a great price for my house, was kept informed throughout"*
Mr Atkinson

**Excellent friendly professionalism**
*"My wife and I have been in the process of buying a bungalow through Robert Bell, and during this period both Fran and Amy at Robert Bell have become friends as they have followed our progress across the country while keeping us up to date as things progressed. They have maintained a friendly, professional relationship throughout and have worked beyond their standard remit to ensure the sale eventually went through. We are most grateful for all their help."*
Mr Carter

**Definitely recommend**
*"I would definitely recommend Robert Bell & Co. The whole team are so professional, I felt completely assured that they were working hard on my behalf. From the first visit to do a valuation right through to completion day I couldn't have asked for better service. A dynamic team in a long established company, you don't need to look anywhere else."*
A Recent Customer

**Brilliant Service**
*"They were brilliant, especially Jill. They kept us informed of what was going on. Much more than our Solicitors!"*
Mr & Mrs Moore

**Great experience**
*"From all of the staff with whom we had dealings we received a professional, polite, efficient, friendly and helpful service. Communications were excellent and always timely, whether by email, telephone or in person. We felt that our interests were paramount and all staff worked together, using their respective skills, to secure the sale of our property in such a way that all parties were satisfied with the outcome. We would not hesitate to recommend their services."*
A Recent Customer

**BRITISH PROPERTY AWARDS HORNCASTLE WINNERS 2021**

**"Their team performed outstandingly throughout the extensive judging period, which focused on customer service levels."**

**"I couldn't have asked for better service. A dynamic team in a long established company, you don't need to look anywhere else."**

**ROBERT BELL & COMPANY**

**Brilliant**
*"Very helpful and always friendly. Was also very efficient."*
Miss Langston

**A pleasure to deal with**
*"Jill & the team looked after the sale of our property, which happened super fast & without any fuss. We'd bought the house through them originally and on both occasions they were a pleasure to deal with - friendly and efficient. We were living in a different county, hundreds of miles away, when we bought through them and they made the whole process painless. I'd highly recommend them both to buy and sell through."*
Mr Hide & Ms Kyte

**Patient and professional**
*"We found all staff friendly and efficient but Bridget and Nicola were especially patient and professional in dealing with the tricky sale of our father's property. Thank you."*
A Trusted Customer

**Fantastic service**
*"Absolutely fantastic service. The team at Robert Bell's were professional, friendly and super helpful from the moment they came to do the valuation of our property right up until the completion. Nothing was ever too much trouble, they were always on hand for advice and kept us up to date with what was happening with regards to our sale. We would definitely recommend them and would use them again for the sale/purchase of future properties."*
Mrs Delaney-Smith

**Just great.**
*"Helpful and professional from start to finish. Always available and good communication at all times. Would recommend to anyone. Thank-you Bells!"*
Mr Hall

**WOODHALL SPA (SERVING CONINGSBY)**

**CONTACT US ON 01526 353 333 OR VISIT US IN PERSON AT 19 STATION ROAD, WOODHALL**

**Professionally first class, customer care exceptional**
*"Professionally through out the whole process from valuation through the preparation for the sale and then onto completion Robert Bell and the staff who work there have been fantastic. But it was more than that, the staff managed to blend the professional activity of selling a house in a very quick turnaround with excellent customer service. If there was an option to give 10 stars I would."*
Mr Allars

**Excellent service!**
*"Robert Bell, and in particular Bridget were excellent. They were tremendously helpful, pragmatic and offered excellent advice for someone completely new to the area."*
Mr Lowe & Miss Naish

**"Absolutely fantastic service. The team were professional, friendly and super helpful from the moment they came to do the valuation of our property right up until the completion. "**

**www.robert-bell.org**

**Extremely customer focused, and excellent service in all respects**
*"The company have a friendly service ethic. Extremely customer focused. I was selling a property in Horncastle, the package to sell the property was very good. Photoss of the property were will produced with good views of the property. Advertising by Robert Bell was on their own website, Rightmove, On the Market, Facebook, Twitter and Instagram."*

*"The appointments Bell's made, were all conducted well, the agreed sale was conducted well and fairly by Bell's. Plenty of updates from them on the progress of the sale. Placing your property sale in the hands of Robert Bells is a wise option."*
A Recent Customer

**Satisfied Customer**
*"Colin Jill and team coped with every situation brilliantly with covid-19 not helping, I was kept informed at all times, and Jill was very professional when necessary, I would certainly use Robert Bell & Co. again and recommend them to other sellers."*
Mr Head

**Excellent five star service**
*"Having not sold a property for some years our experience of Robert Bell & Co. has served to remind us just how important an estate agent is in the sale of a property. At all stages there was regular contact from the agent with updates and progress reports on the chain below. We wish to thank all the staff at Roberts Bell's for their efforts in progressing the sale and keeping us informed throughout, excellent five star service."*
A Recent Customer

*"Very good service when we purchased a new build property from them, we were kept well informed during the whole process."*
Mr Cassettari

**Very friendly professional company**
*"Robert Bell were a fantastic company to deal with for our purchase. Fran was especially helpful throughout."*
Mr & Mrs Hughes

**First class estate agents in Horncastle**
*"Absolutely first class service from start to finish in every department. Prompt response to all enquiries with a specialist knowledge of the local area, property management and building surveying. Always patient with a great sense of humour, we would highly recommend Robert Bell & Company."*
Mrs King

*"Excellent service been a pleasure working with Robert Bell's."*
Mr Atkinson

**OLD BANK CHAMBERS**
**HORNCASTLE**

**THIS IS OUR OLDEST OFFICE, THE FIRM HAVING MOVED FROM THE HIGH STREET IN 1872 – CALL US ON 01507 522222**

**"The company have a friendly service ethic, extremely customer focused. Placing your property sale in the hands of Robert Bells is a wise option."**

**ROBERT BELL & COMPANY**

**Excellent estate agent**
*"Great communication via telephone and email. Really helpful with any queries we had. Went above and beyond when we had to organise a search regarding the property we were buying. Very enthusiastic about their job and would highly recommend."*
Mrs Newbury

**Professional service from start to finish**
*"Viewings were easily arranged and we were kept up to date with all developments as the sale progressed. The whole process went smoothly from start to completion."*
Mr & Mrs Schofield

**We would like to thank Jill Ramshaw and all the others for there patience!**
*"We would like to thank you all at Robert Bell & Company, especially Jill Ramshaw for the patience and understanding. We also appreciated the clearing service offer which was done perfectly according to our instructions as well as all the other services which were very prompt and done efficiently.*

*Well done Jill and all the others!"*
Mr & Mrs Tamelova

**Experience shines through**
*"We were very impressed by the knowledge and level of service of the team at Robert Bell. They are clearly experienced at every level - in our case a Grade II listed house in a unique location. I would thoroughly recommend them."*
Mrs Ryan

*"Very helpful on what is a very stressful experience. Always found out the answers to any questions I had."*
Mrs Chapman

## 43 SILVER STREET LINCOLN

**HAVING FIRST MOVED TO LINCOLN IN 1998 & WE'VE BEEN ON SILVER ST SINCE 2001**

**Very aware of the local market with sensible ideas on marketing**
*"Very prompt and efficient service. Reasonable cost to us as returning customers. Good knowledge of the local market and sensible ideas on how to market a property located between two other properties already for sale."*
Mr Williams

**The complete package**
*"An outstanding service with great communication and brilliant staff. Very professional and friendly service"*
Mr Loosley

*"Excellent professional service. Great communication. I would happily recommend them."*
Mr Grace

**"We were very impressed by the knowledge and level of service of the team at Robert Bell. They are clearly experienced at every level"**

**Absolutely outstanding service**
*"Jill at Robert Bell has been absolutely outstanding, she has been instrumental in our move and undoubtedly wouldn't have completed without her hard work, professionalism and tenacity. She is an asset to the company. All the colleagues who have supported us from the Horncastle office have been brilliant. I would absolutely recommend Robert Bell to anyone and hopefully we won't have to use them again because we've secured our dream home....!"*

**Many thanks Robert Bell!!!**
*"Robert Bell were fantastic, highly professional, friendly and positive throughout every stage of the purchase process. Would highly recommend!"*
Mr Cawston

**Absolutely fantastic service. 5 stars without a doubt. Can't thank enough.**
*"Robert Bell were absolutely fantastic from start to finish. They kept us up to date with everything that was going on. Jill at the Horncastle branch was just amazing, can't praise her enough for what she did for us."*
Mr Cameron & Miss Fenwick

*"Very Happy with the service I recieved from Robert Bell. In particular the agent Fran who was handling the sale, she went out of her way to deliver a professional, informative and low stress purchase. Very friendly and helpful, I would recommend she receives a pay rise!"*
Mr Fairchild

**Very friendly, professional and efficient service**
*"The whole team were very friendly, helpful and efficient. It was a pleasure to do business with the team from valuation to completion. I am very pleased I decided to appoint Robert Bell and co-and I would definitely recommend them."*
Miss Hastings

**Excellent team. Would highly recommend them!**
*"From start to finish all of the staff at Robert Bell were very professional, friendly and helpful. Communication was always excellent and they were proactive in helping progress our move to a successful conclusion. Very importantly Tony Wing provided excellent valuation advice. We sold for the asking price. His valuation was almost £125k above another local estate agent meaning we could have truly suffered significant financial loss had we followed the other agents advice! It just proves how important it is to use the services of an experienced quality qualified team! Thank you."*
Mr Foyster

**WE HAVE OVER 150 REVIEWS ON OUR FEEFO PAGE**

**SEARCH FOR "ROBERT BELL & COMPANY FEEFO" TO READ MORE!**

**"I would absolutely recommend Robert Bell to anyone- but hopefully we won't have to use them again because we've secured our dream home!"**

**ROBERT BELL & COMPANY**

# BELL

ROBERT BELL & COMPANY

BRITISH PROPERTY AWARDS 2021

**WINNER**

FOR ESTATE AGENT IN

HORNCASTLE

feefo